Developmental Disabilities Services

Innovation Think Tank

SYSTEM'S VALUES

1. **Person-Centered**: Focus on individuals' strengths, needs and goals in developing and delivering a plan to support them to live their desired life.

2. **Respect**: Individuals and families are treated with respect and dignity. Their human and civil rights, privacy and values are respected.

3. **Independence / Interdependence**: Individuals are supported to be as independent as possible, including fostering personal growth and encourage the development of practical life skills.

4. **Choice / Self-Determination**: Individuals and families have full information about options and make decisions that affect their lives. Individuals direct their own lives.

5. **Health, Safety and Well-being**: Individuals are supported and encouraged to maximize their health, safety and well-being.

6. **Inclusion in the Community**: Individuals live, work, attend school and participate in community life in settings typical for the general population and they experience a sense of

belonging, inclusion, contribution and membership in their community.

7. **Individualized and Flexible**: Service and support options allow for flexibility to meet the specific needs and desires of individuals.

8. **Relationships**: Individuals are supported to develop and maintain healthy relationships that are meaningful to them.

9. **Employment**: Individuals are supported to work in meaningful jobs in   the community.

10. **Communication**: Individuals have support to communicate effectively.

11. **Collaboration**: Individuals, families, advocates, providers and the state collaborate in the design and delivery of services.

12. **Accessibility**: Services are geographically accessible as well as accommodating of specialized needs.

13. **Trained Workforce**: Individuals receive support from a well-trained staff who can meet their needs.

14. **Fiscal Integrity**: Individuals, families, providers and the state have a responsibility to ensure skillful, responsible and frugal management of financial resources to ensure a stable system of support for people receiving services.

15. **Continuous Quality Improvement**: There is a system to ensure quality of the service provision, promote best practices and foster innovation.

Sources:

- *DAIL Mission Statement*
- *Principles of Service / Developmental Disabilities Act*
- *Quality Service Review Outcomes and Indicators*
- *Center for Medicare and Medicaid Services / Home and Community-Based Services Rules*