

MEMORANDUM

TO: DS Directors and Billing Managers
FROM: Jessica Bernard, Deputy Director of Payment Reform, DAIL
DATE: June 30, 2022
RE: Telehealth- Place of Service 02



The Telehealth Place of Service (POS) location code is now active and able to be used with applicable Developmental Services' procedure codes beginning July 1, 2022. When delivering any Telehealth service, use POS location 02.

Please see information below for a definition of Telehealth services, guidelines, and helpful links. The table on page two includes all procedure codes that allow Telehealth as a location for Developmental Services. If a procedure code is not on the list, Telehealth has not been approved and the claim will most likely deny.

Telehealth and POS Guidelines:

- In order to use Telehealth- POS 02, the service must have real-time, audio-video communication tools that connect providers and consumers in different locations. Tools can include interactive videoconferencing or videoconferencing using applications that are used on a computer or hand-held mobile device.
- Continue to use **POS 99-Other for phone only** (no video component) service delivery.
- POS 10- Telehealth provided specifically in a person's home, has not been added and should not be used at this time.

More Information about Telehealth can be found here:

- [Vermont Medicaid: Telehealth, Telemedicine, and Telephonic Coverage](#)
- [Medicaid's Rule on Telehealth](#)

If you have questions, please contact Jessica Bernard Jessica.bernard@vermont.gov.

Procedure Code	Code Description	Telephone Allowable POS 99-Other	Telemedicine Allowable POS 02 Telehealth
90791-90792	Psychiatric Diagnostic Evaluation	Yes	Yes
90832, 90834, 90837	Psychotherapy	Yes	Yes
90846-90847	Family Psychotherapy	Yes	Yes
90853	Group Psychotherapy	Yes	Yes
99211-99215	Established Patient Office Visits	Yes	Yes
H2011	Crisis Intervention Services	Yes	Yes
H2019	Behavioral Support, Assessment, Planning and Consultation Services	Yes	Yes
T1016	Service Coordination	Yes	Yes
T1017	Targeted Case Management	Yes	Yes
T2017	In-Home Family Supports and Shared Living, Hourly Supports	Yes	Yes
T2019	Employment Supports: Job Training	Yes	Yes
T2022	Bridge Case Management	Yes	Yes